

December 5, 2000

ROBI

Regional Organ Bank of Illinois

800 South Wells, Suite 190

Chicago, IL 60607-4529

To Whom It May Concern:

This August, we at the Regional Organ Bank of Illinois had the pleasure of working with Peter Radigan and Jack Locicero of Transplant Speakers International. We asked TSI to come to Illinois to work with members of our volunteer bureau. They presented two programs to the volunteers. Each program gave the volunteers tools they could use to structure their stories to share with the public, along with instruction on how to solicit speaking engagements. Both programs were well received and the evaluations showed a superior rating of the presenters skills. In addition, volunteers commented that having the program presented by a fellow recipient and donor family member strengthened its impact.

While here, ROBI took advantage of the opportunity and asked Peter and Jack to address our staff meeting and to present a program for our clinical and development staff. Both presentations were very excellent and I heard many staff express their appreciation for having them here. I would recommend TSI's programs to anyone.

Sincerely,

Jarold Anderson

President/CEO